

Basic English Video-Based Training for AU Staff



TOPICS:

1. Welcoming guests
2. Receiving calls
3. Writing a memo
4. Pronunciation of necessary office terms



Benefits:

- Video can be used straight to staffs' computers or phones wherever they are.
- Video allows information to be shared quickly and is very cost-effective.
- Videos can help staffs visualize how something may work, show information that's difficult to explain, and engages them through sight and sound, which can be more enjoyable and memorable.

Steps to Do to Launch the Training Videos

Step 1. Define a Goal

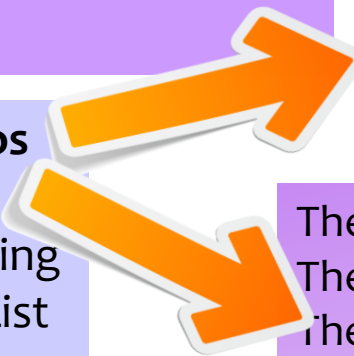
Step 2. Choose the Format of Video Training

Step 3. Write a Script and Create a Shot List

Step 4. Choose a Shooting Location

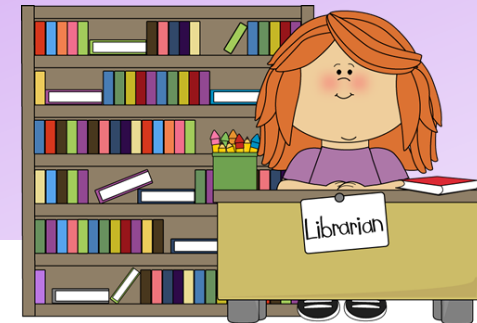
Step 5. Record and Edit the Training Videos

Step 6. Upload the Videos to AU's website

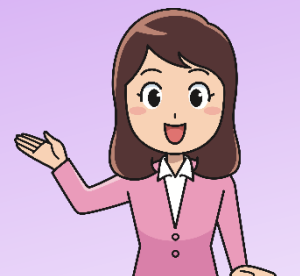


This video-based training program is aimed to train the staffs of the following offices basic English phrases and expressions to be used in various situations both in speaking and writing skills.

- Human Resource Management
- Office of the University Registrar
- Office of Financial Management
- University Library
- OPPQA



The formats of this video-based training are presenter and role-play. The script is prepared by Business English lecturers. The shooting location is at CA Studio Building. The CA staffs help record and edit the videos. The videos are uploaded with the assistance from the IT office.



At CA Studio Building



Test



Test

I would like to _____ English 2 this 1 semester.

- ☐ regist
- ☐ register
- ☐ registrar
- ☐ registration

Result

80%



Let's Just Speak

English

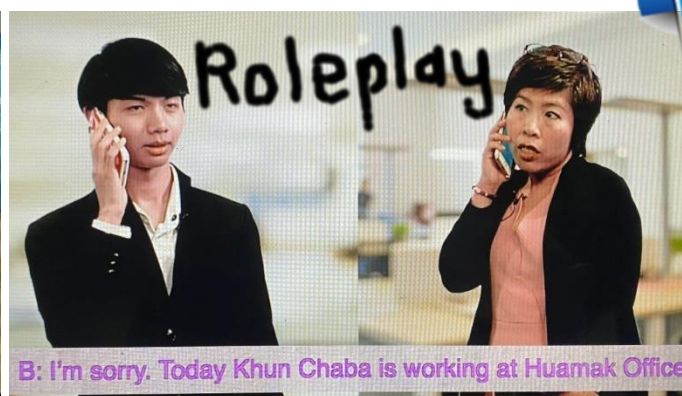


Dial



A: No, not at all. But, first you need to fill in this petition form.

Roleplay



B: I'm sorry. Today Khun Chaba is working at Huamak Office.